



*Simplifying your Business  
Communications with Sparkle  
Managed Converged Solution*



**SPARKLE**

*Planet Convergence*

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## Hosted Unified Communications

- A cost-saving attribute for any business, by removing the additional responsibility and cost of buying and operating an in house PBX system.
- Enables the customer to focus on their business aims and objectives rather than the cost, ownership and support of the communication equipments.
- Easy migration to hosted unified communication solution from your existing legacy PBX

## Planet Convergence Benefits

- Lower call costs
- Retain existing numbers
- Low investment in new equipments or infrastructure
- Online Management and Reporting
- Flexible plan with Reliable service
- Cheaper Calls to worldwide destinations

## Solution

Sparkle, The managed Unified Communication Solution provides fully hosted UC services where in the call processing server which resides in our Data Center delivers packetized voice, data and video over Internet.

- Sparkle provides you with a phone system over Internet
- your voice calls will be integrated with data(Internet) network
- Initial setup signal will traverse Internet and reaches sparkle SIP Servers which allows the call with necessary transformation if needed and established the connection between endpoints using RTP
- Sparkle SIP and Billing Servers provide next generation telephony features

## Telephony features

- Call Park
- Group Pickup
- Hunting Call
- Music in Hold
- Personal Speed Dial
- Custom Line
- Fax to Email
- Mobile Connect
- Reception Console
- Do Not Disturb
- Conference
- Custom Caller ID
- Private caller ID
- Extension Billing
- Extension Roaming
- Voicemail
- Voicemail in Email
- Toll-Free Numbers (ring to any extension)

## System Features

- Our Data Center Servers are hosted with full redundancy providing hot standby
- Load is shared among various servers with scalability options
- Fully Backed-Up data center for disaster recovery
- Unified Centralized Communications Management by combining your multiple office branches into a single system and dial plan

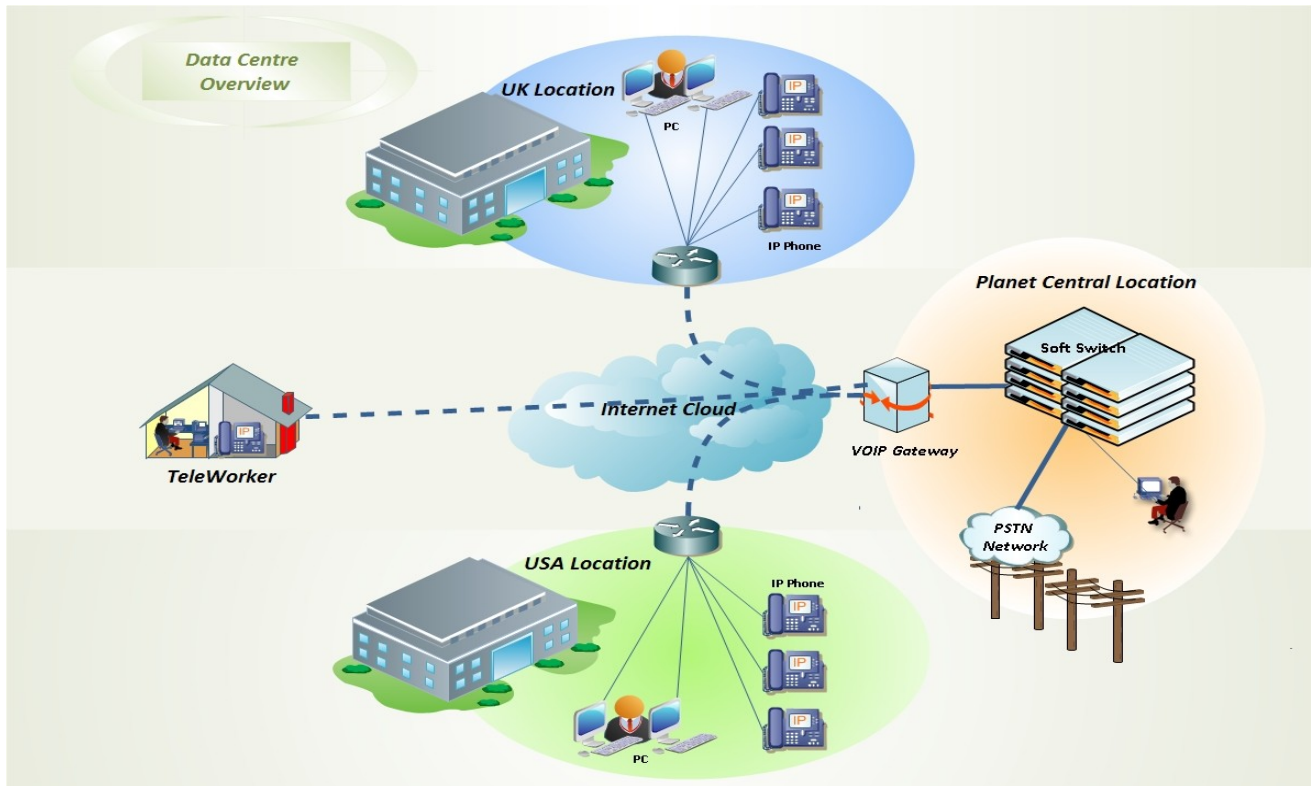


## About Planet Convergence

- Planet Convergence provides Hosted Unified communication for your Business, delivering next generation telephony through voice and video enabled converged network
- Our technical strategy aims at implementing comprehensive and customized network technology services that simplify converged network implementation, management and maintenance
- We provide monitoring management and storage services for IP Networks and core IT infrastructure

## Technology Platform

Our Data center is housed with PortaOne SIP solution. It is capable of handling large number of simultaneous calls . With this highly secured call processing backed by firewalls we provide complete security to end customer connectivity.



## Comprehensive Real Time Billing

Converged VoIP Billing platform providing real time billing to end users, customers and resellers. Supports customized tariff plans.

## Proven Unified Communication Services using SIP

Dedicated class 4-5 SIP softswitch for providing calls, media applications and conferencing, Separate IVR and unified messaging server. All together proving feature rich unified communication services

## Interconnects with Scalability & Manageability

Fully redundant core Network with scalable and redundant routes to Tier-I service provider core enabling optimal call quality.

## Operations Management Services

Expert panel of engineers for various technology assistance and 24/7 managed operations.



Features	Small	Medium	Enterprise
Extensions	1 – 10	11 - 25	25+
Emergency Services	✓	✓	✓
Music On Hold	✓	✓	✓
Least Cost Routing	✓	✓	✓
Follow Me	✓	✓	✓
Voice mail to E-mail	✓	✓	✓
Fax to E-mail	✓	✓	✓
Mobile Connect	✓	✓	✓
Local PSTN Gateway	✗	✗	✓
High Availability	✓	✓	✓
IVR	✓	✓	Free Customization
Extension Roaming	✓	✓	✓
On-line Billing & Reporting	✓	✓	✓
Required Bandwidth	256 Kbps	512 Kbps	2 Mbps +
Finance Option	✓	✓	✓
Contract Period	6 Months	1 Year	2 Years

Please call us for free consultation

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